



Annual Statistics for CareFirst District of Columbia

December 1, 2023 – November 30, 2024

CareFirst Washington DC Statistics for Utilization Management Approvals, Adverse Determinations, and Appeals	Response for: 12/01/2023 - 11/30/2024
Specialties of physicians reviewing prior authorization requests or appeals	Ophthalmology and Optometry
Types of medication, tests, procedures, or treatment in which approval was being sought.	Routine Vision, Medical Necessary Optometry and Medically Necessary Contact Lenses
Medical indication offered in each request;	Routine Vision, Medical Necessary Optometry and Medically Necessary Contact Lenses
Reasons for an adverse determination	Not medically necessary, lack of clinical documentation, benefit denial
Number of appeals taken	0
Number of appeals approved	0
Number of appeals denied	0
Time between submission of a request and the utilization review entity's determination	2 Business Days
Time between submission of an appeal and the utilization review entity's determination	0