

# WHAT WE DO

The Office of Inspector General (OIG) fights waste, fraud, and abuse in Medicare, Medicaid, and more than 300 programs of the Department of Health and Human Services. The result? Taxpayer and patients save money; quality of health care is protected.

The Hotline processes tens of thousands of tips each year from HHS employees, seniors, health care providers, and others. Those tips, along with other OIG initiatives, result in:



**Hundreds of enforcement actions annually**



**Thousands of criminals excluded as providers from Federal health programs**



**Billions levied in fines, penalties, and settlements**

**OIG.HHS.GOV/REPORT-FRAUD**

SCAN HERE  
TO REPORT FRAUD



**PHONE**: 1-800-HHS-TIPS

**FAX**: 1-800-223-8164

**TTY**: 1-800-377-4950

#### MAIL

U.S. Department of Health and Human Services  
Office of Inspector General  
ATTN: OIG HOTLINE OPERATORS  
PO Box 23489  
Washington, DC 20026



**OIG Hotline**

# REPORT FRAUD

**Report fraud, waste, and abuse in HHS programs.**



U.S. Department of  
Health and Human Services  
Office of Inspector General

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# FRAUD

## MEDICARE & MEDICAID FRAUD

Medicare and Medicaid provide health insurance to 1 in 3 Americans: the elderly, those with low incomes, and people with certain disabilities. The programs' sheer size makes them a **CRIMINAL TARGET**.



### Types of Health Care Fraud and Abuse

- ⊕ Billing for services, prescriptions, supplies, or equipment that were not needed or provided
- ⊕ Submitting duplicate claims for the same service
- ⊕ Charging for a more expensive or complex service than what was actually provided
- ⊕ Billing a service as covered by Medicare or Medicaid—when it actually isn't
- ⊕ Failing to meet quality of care standards, resulting in patient abuse and neglect
- ⊕ Misrepresenting the service provided

# FRAUD

## GRANT OR CONTRACT FRAUD

Grant or contract fraud occurs when Federal funds are misused by those who receive them or when taxpayer dollars are awarded under **FALSE PRETENSES**.



### Types of Grant or Contract Fraud

- ⊕ Falsifying information in grant applications or contract proposals
- ⊕ Using Federal funds to purchase items that are not for Government use
- ⊕ Billing more than one grant or contract for the same work
- ⊕ Billing for expenses not incurred as part of the grant or contract
- ⊕ Billing for work that was never performed
- ⊕ Falsifying test results or other data
- ⊕ Substituting approved materials with unauthorized products

# FRAUD

## EMPLOYEE CRIMES & MISCONDUCT

HHS employees are expected to adhere to certain **STANDARDS OF CONDUCT**, which, if **VIOLATED**, could reflect poorly on the U.S. Department of Health and Human Services and on the Federal Government.



### Types of Employee Crimes & Misconduct

- ⊕ Stealing or embezzling Government property or money
- ⊕ Mismanaging or wasting Federal funds extravagantly, carelessly, or needlessly
- ⊕ Misusing Government property because of deficient practices, systems, or controls
- ⊕ Soliciting or accepting gifts from outside sources
- ⊕ Committing official or moral misconduct, on or off duty
- ⊕ Influencing the award of a grant or contract to benefit a particular company, friend, or family member
- ⊕ Violating conflict of interest standards
- ⊕ Involving yourself in alleged or suspected situations
- ⊕ Abusing authority
- ⊕ Misusing Government time, equipment, or information

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